



# Direction for Bedfordshire

## Direction for Bedfordshire Emergency/Out of Hours Service Contact List 2019

### Housing:

- **Bedford Borough Council – Housing Options** 01234 211095 [housingadvice@bedford.gov.uk](mailto:housingadvice@bedford.gov.uk)
- **Central Bedfordshire Council** - 0300 300 8302 [customers@centralbedfordshire.gov.uk](mailto:customers@centralbedfordshire.gov.uk)
- **Luton Borough Council – 01582 510370**  
[homelessprevention@luton.gov.uk](mailto:homelessprevention@luton.gov.uk)
- **Nightshelter** – 50 Clarendon Street, Bedford, MK41 7SJ  
**Everyday 7pm to 9am** 01234 266085
- **Start Over Shelter (SOS)** – James Court, Arthur Street, Luton, Bedfordshire, LU13SG  
**Monday – Friday 9am to 5pm** 01582546630  
**Out of Hours & Weekends** 0800 014 7333

### Medical Services:

- **Bedford Hospital Urgent Treatment Centre (UTC) – Everyday 11am-11pm**  
Patients who need urgent treatment but it is not an emergency  
Appointments can be booked by calling **NHS 111** – If the UTC is the correct place for a patient to be treated the call handler will book an appointment, mostly on the same day
- **Putnoe Walk-in Centre – Everyday 8am-6:30pm** 01234 292969  
93 Queens Drive, Putnoe, Bedford, MK41 9JE
- **Luton Urgent GP Clinic – Everyday 7am-11pm** 01582 848270  
Located in Luton & Dunstable Hospital, Lewsey Road, Luton, LU4 0DZ
- **Luton Walk-in Centre- Everyday 8am-8pm** 01582 556400  
14-16 Chapel Street, Luton, LU1 2SE
- **Call 999 for serious injuries/illness**
- **Call 111 for all other medical queries**

### Substance Abuse

- **The A&E Liaison Service – 24 hours every day**  
Accessed via A&E at Bedford Hospital or The Luton & Dunstable Hospital  
Advice about this can be sought from the **Emergency Duty Desk on 0300 300 8123**  
Patients requiring urgent assessment between 9pm-9am will be ask to attend this service
- **Talk to Frank – 24 hours every day** 0300 123 6600
- **Samaritans – 24 hours every day** 116 123  
Bedford – Suite 3G West One, 63-67 Bromham Road, Bedford MK40 2FG  
**Mon:12pm-9pm Tues:10am-4pm Wed:12pm-9pm Thurs & Fri:10am-9pm Sat & Sun:4pm-9pm**  
Luton – 33 Cardiff Road, Luton LU1 1PP