



Referrals made to Direction

40



6 Month Review



Average Website Hits Per month:

629

60% Of referrals come from the Probation Services (CRC/NPS)

Survey Results

100%

Of survey respondents are likely or very likely to recommend Direction to a friend/colleague or service user



"Direction have helped by supporting in our business place by offering their service. We have been able to organise bi-weekly meetings to support with external issues outside of the Approved Premises"

Over 60% very satisfied with the service they received. The remaining percentage were satisfied.



2 in 3

Enquiries responded to by the following business day